

Weekly Newsletter



Water Out Vancouver/ Canstar Restorations on jobsite in Vancouver

Greetings!

Water Out Vancouver tackles 14 units in unoccupied building and completes job in 6 days

“Velvet Cates-Capell, Marketing Coordinator of Water Out Vancouver/Canstar Restorations reports: “It’s Wednesday, Sept 16, 6am....the emergency call comes in. 14 units affected in a brand new, unoccupied building in Vancouver. Hot water tank failure just days before the construction walk through....nothing short of a disaster!

The Canstar Restorations team mobilizes immediately and responds with 9 technicians from the water damage division along with members of the HazMat, Construction, and Contents divisions! Jenn and Alvin are diligent (and somewhat creative!) in their use of two Water Out trailers. The “super team” pulls together to meet the builder’s near impossible timeline of less than a week...Fast forward to the very next week....a mere 6 days later...

It’s first thing Wednesday morning; the team hands over a totally dry building and the construction walk through goes ahead as scheduled!

TOTALLY WEST COAST WATER OUT VANCOUVER!! WE ROCK!!!”



November 18-22 Water Out Drying Corp will be exhibiting at the RIA Fall Conference at the Hyatt Regency in Baltimore, MD. Come visit booth #112 to see what Water Out contractors have been up to, learn more about the equipment and take a look at the Slab Safe Moisture Meter, manufactured by Howard Brickman.

SlabSafe is a durable handheld relative humidity meter with a streamlined design. Similar products come with higher price tags and plastic sleeves that can be easily lost. It’s simple: drill a hole that is 40% of the overall depth of the slab, let the interior of the hole equilibrate and drop Slab Safe in for a reading that is ASTM F2170 compliant. Excessive moisture in a concrete slab is the number one reason for failures of floor coverings and coatings. Failures translate directly into lost time and money. Save yourself the headache: measure the relative humidity of the concrete slab prior to installation.

In addition, Water Out will be joined by Howard Brickman of Brickman Consulting (www.brickmanconsulting.com) on Saturday, November 22nd for “Advanced Hardwood and Concrete Drying”.

There was an error in last week’s newsletter about the charge for the class. There will actually be two classes given on November 22nd. **“New Construction Drying with Water Out” will be 8-11:30. There is a \$50 charge for this class and it will include continental breakfast. (Breakfast will be served at 7:30).** This course will cover how to properly test moisture content in wood and concrete, understanding moisture in the building envelope, reducing or eliminating punch lists and call backs for builders and the real secrets of drying wood floors. We will also cover evaporation of water in an enclosed space and Water Out Drying Equipment.

The afternoon class, Concrete Drying, from 1-5, will cover detecting moisture in concrete, demonstration of concrete meters and a more in depth discussion of the materials covered in the morning. By attending the afternoon class you can become a *Certified Concrete Moisture Testers*. **The charge for both classes is \$150.**

Space is limited, to register contact Kelly Cressy at Kelly@waterout.com or at 800-848-1761.

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Photos above and below: Water Out Vancouver dries local unoccupied building with two Water Out Trailer in 6 days



Happy Drying!

“Learning is an active process. We learn by doing.. Only knowledge that is used sticks in your mind.”
Dale Carnegie -